



# Structured Medication Reviews: preparing for the PCN Directed Enhanced Service (DES)

A UCLP Primary care Webinar

UCLPartners  
July 2020

## Agenda

Time	Item	Presenter
18:00	Welcome and introductions	Mandeep Butt (Clinical Lead for Medicines optimisation at UCLPartners)
18:05	Overview of Structured Medication Reviews Q&A	Dr. Wasim Baqir (National Pharmacy Lead for Care Homes at NHSE/I) – <b>Slides unavailable to share</b>
18:20	A GP perspective Q&A	Dr Craig Seymour (GP Clinical Director, North Islington PCN)
18:35	Group discussions	All
18:50	Feedback	All
18:55	Close	Mandeep Butt

Next event: is 24th September 2020, 18:00 – 19:00

# SMRs in practice

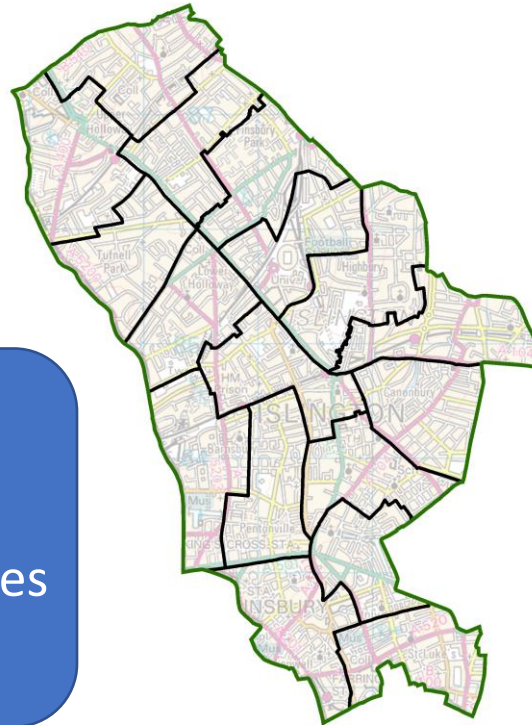
Dr Craig Seymour

Clinical Director North Islington PCN

@DrCraigSeymour



# Pharmacists in Islington



ICAT pharmacists  
(care homes)

X CCG Pharmacists

100+ community  
pharmacies

Hospital pharmacists, 2x Pharm Techs...

1 lead pharmacist  
18+ PB Pharmacists  
Working in 32 practices  
Across 4 PCNs

# PCN expectations...



**DES**

SMRs

Care Homes

Early Cancer Diagnosis

**2021/22**

Anticipatory Care

Personalised Care

Workforce

Flu

ICPs/ICS formation

IIF

Most problems in the NHS...

Activity to be coded	Code type	Available from
Patient Activation Measure (PAM) completed	Existing	Apr 2020
Patients whose care has been discussed as part of shared decision-making	Existing	Apr 2020

<b>Workforce</b>		
Referrals to social prescribing services (carried over from 2019/20).	Existing	Oct 2019
Patients who have declined a referral to a social prescribing service (carried over from 2019/20).	Existing	Oct 2019
Medication reviews by clinical pharmacists (carried over from 2019/20).	Existing	Oct 2019
Consultations by clinical pharmacists (carried over from 2019/20).	Existing	Oct 2019
Care home visits by a clinical pharmacist (carried over from 2019/20).	Existing	Oct 2019
Consultations by a First Contact Physiotherapist.	New	Oct 2020
Consultations by a Physician Associate	New	Oct2020
Consultations by a Health and Wellbeing Coach	New	Apr 2021
Consultations by a Care Coordinator	New	Apr 2021
Consultations by a Dietician	Existing	Apr 2020
Consultations by an Occupational Therapist	Existing	Apr 2020
Consultations by a Podiatrist	Existing	Apr 2020
Consultations by a Pharmacy Technician	Existing	Apr 2020

<b>Structured Medication Reviews</b>		
Delivery of structured medication reviews.	New	Oct 2020
<b>Enhanced Health in Care Homes</b>		
Patients living in a residential home or nursing home	Existing	Apr 2020
Patients living temporarily in a residential home or nursing home.	New	Oct 2020
Delivery of personalised care and support plans	New	Oct 2020
Reviews of personalised care and support plans	New	Oct 2020
Falls risk assessments for patients recorded as living in a residential home or nursing home	Existing	Apr 2020
Patients with acute confusion recorded as living in a residential home or nursing home	Existing	Apr 2020
Delirium assessments for patients experiencing acute confusion, who are recorded as living in a residential home or nursing home	Existing	Apr 2020
Psychosocial assessments for patients recorded as living in a residential or nursing home	Existing	Apr 2020
<b>Supporting Early Cancer Diagnosis</b>		
Patients placed on an urgent referral pathway for suspected cancer	Existing	Apr 2020
Delivery of safety netting for patients on urgent referral pathway for suspected cancer	New	Oct 2020
<b>Investment and Impact Fund (IIF)</b>		
Patients on the learning disability register	Existing	Apr 2020
Learning disability annual health checks for patients on the learning disability register	Existing	Apr 2020
Seasonal flu vaccinations for patients aged 65+	Existing	Apr 2020
Patients referred to social prescribing	Existing	Apr 2020



# How to deliver



- **Understand requirements**
  - Including where cross-over with QOF, IIF, LCS
- **Understanding existing resources**
  - ICAT
  - CCG Pharmacists
- **Practice/network specific resources**
  - Nurses
  - Physician Associates

## SMR + MO progress



This work was started in March and then stalled due to Covid. Senior pharmacists in each PCN will now be responsible to take this work forward and will be having a planning meeting in the next couple of weeks to discuss timelines for delivery.

Tasks	Progress
Create EMIS searches to identify number of patients in each suggested cohort in Islington to estimate workload.	EMIS searches created, need verification, consider use of Hel as a tool.
Review existing SMR template by Ardens and NCL	In progress
Work with CCG to understand care homes requirements for SMR with input from other providers e.g. ICAT, MH	In progress
Work with CCG MMT to develop plan for delivery of medicines optimisation requirements	Lead pharmacist attending CCG team meetings
Connect lead PCN pharmacists with Community pharmacy leads	Meeting to be arranged



Indicator	Indicator value (£m)	Indicative value for average PCN	Upper Threshold	Lower Threshold
Percentage of patients aged 65+ who received a seasonal flu vaccination (1 September-31 March)	8	£6,400	77%	70%
Percentage of patients on the LD register who received an LD health check	6.25	£5,000	80%	49%
Number of patients referred to social prescribing per 1000	6.25	£5,000	8 referrals per 1000	4 referrals per 1000
<b>Gastro-protective prescribing</b> - Percentage of patients prescribed a non-steroidal anti-inflammatory drug without a gastro protective (age 65+)	6.25 <sup>30</sup>	£5,000	30%	43%
<b>Gastro-protective prescribing</b> - Percentage of patients prescribed an oral anticoagulant and anti- platelet without a gastro-protective (age 18+)			25%	40%
<b>Gastro-protective prescribing</b> - Percentage of patients prescribed aspirin and another anti-platelet without a gastro-protective (age 18+)			25%	42%
Metered Dose Inhaler prescriptions as a percentage of all inhaler prescriptions (excluding salbutamol)	6.25	£5,000	45%	53%
Spend per patient on 20 of the 25 medicines on the national list of items that should not routinely be prescribed in primary care	7.5	£6,000	PCN spending goal	60% above PCN Spending goal

# Limitations



- Pharmacist **capacity** and **conflict** with other practice tasks
  - Already busy with practice life and reducing workforce
- **Training** and support needs
- Practice **autonomy**
- **Integration** of systems
- **Brain bandwidth**



Q&A

# Group discussions



## Feedback and discussion

# Close and next steps

## Primary Care Support package

- Available via UCLPartners' website (<https://uclpartners.com/long-term-condition-support/>)
- T2 Diabetes & hypertension frameworks will be available from 1<sup>st</sup> week of September
- Your feedback continues to shape the training and education package that is offered

## Next Community of Practice: 24<sup>th</sup> September 6pm-7pm

*(last Thursday of every month excluding August and December 2020)*

Thank you

For more information please contact

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